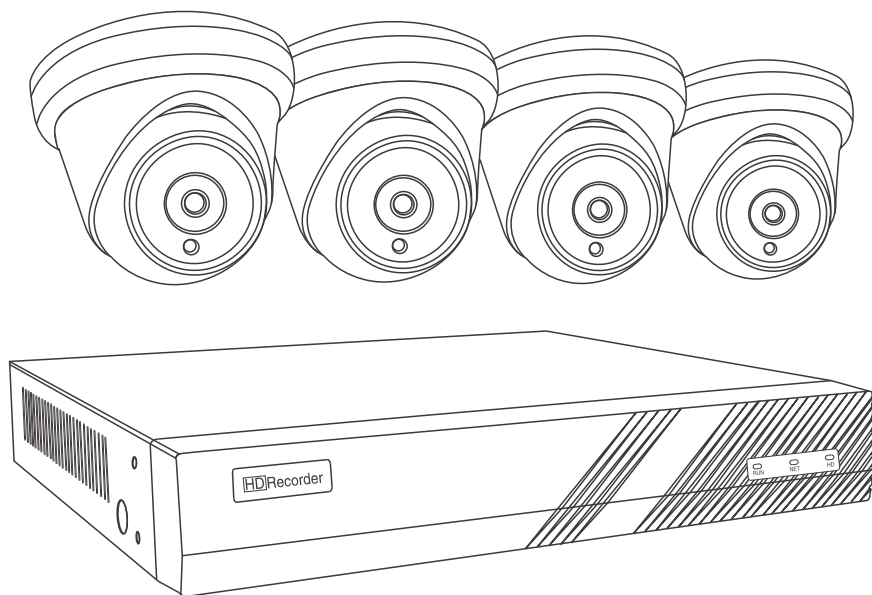


Security NVR Kit

Quick User Guide



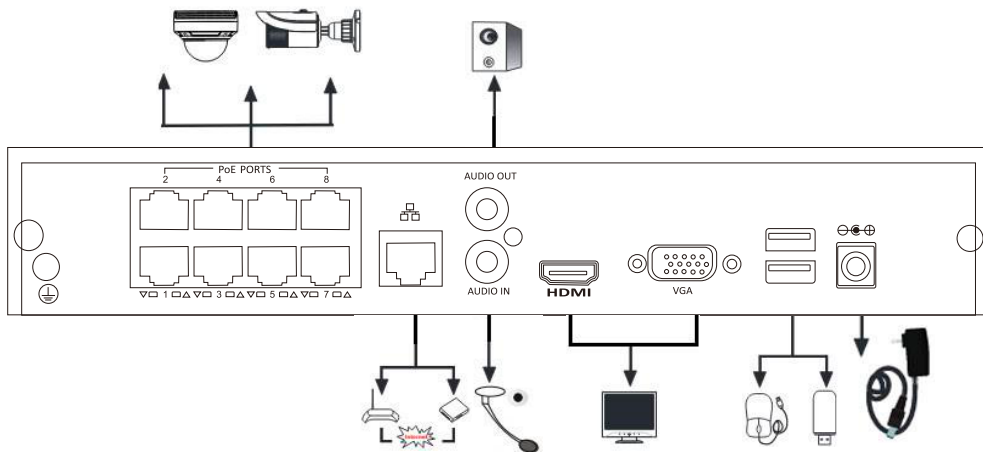
Content

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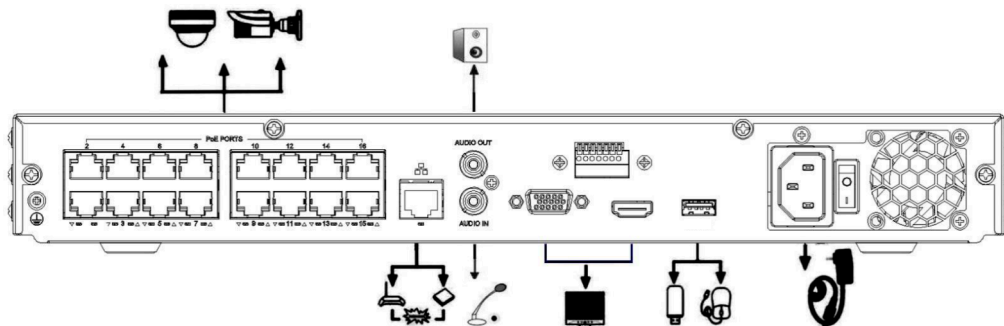
1

NVR Connection Diagram

8 Channel NVR back panel:



16 Channel NVR back panel:



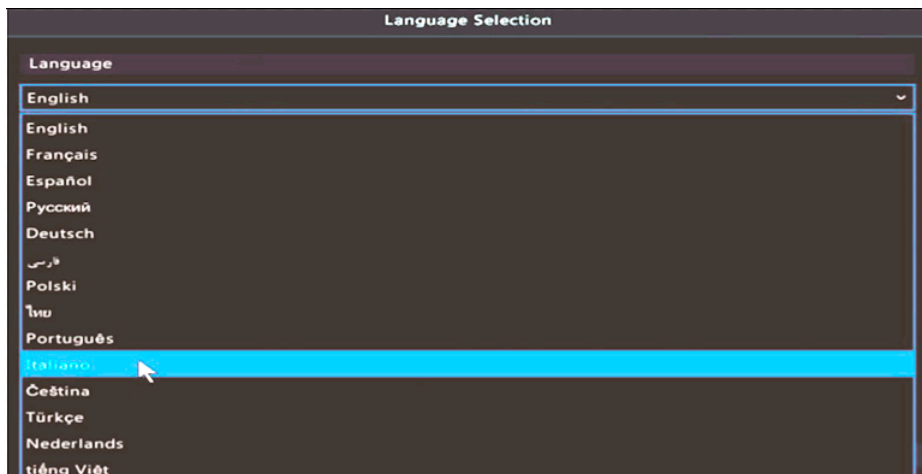
2

Wizard Setup

The configuration wizard will pop up after start-up, please follow the steps below to finish configurations.

Wizard Setup

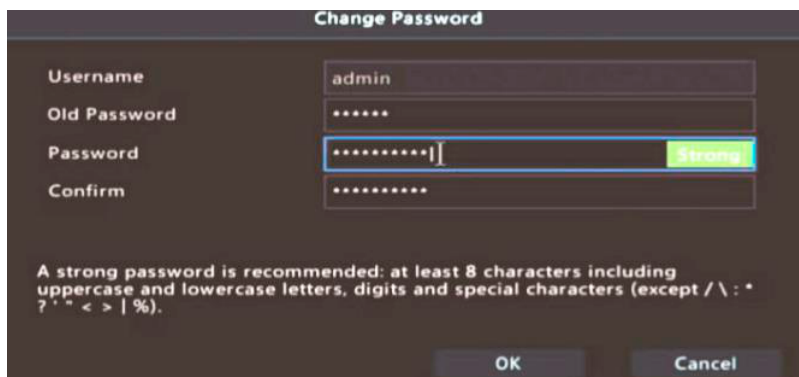
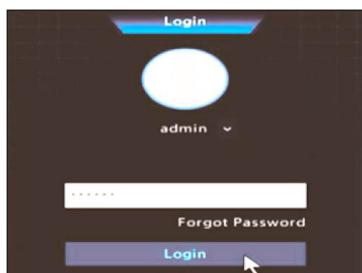
1. Select language



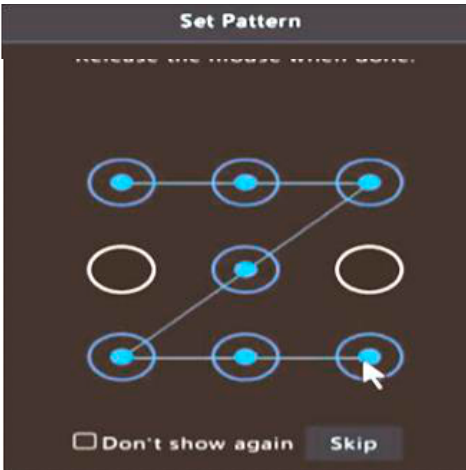
2. Login system with default account (User name: **admin** Password: **123456**)

To prevent your system from being hacked, please set up a password for system for the first time.

Tips: Write down your password on a notebook in case you forget it!



3. Set a Pattern to unlock your system (you can **skip** if you don't need pattern!)



(you can skip if you don't need pattern)


4. Click **Next** to setup time zone

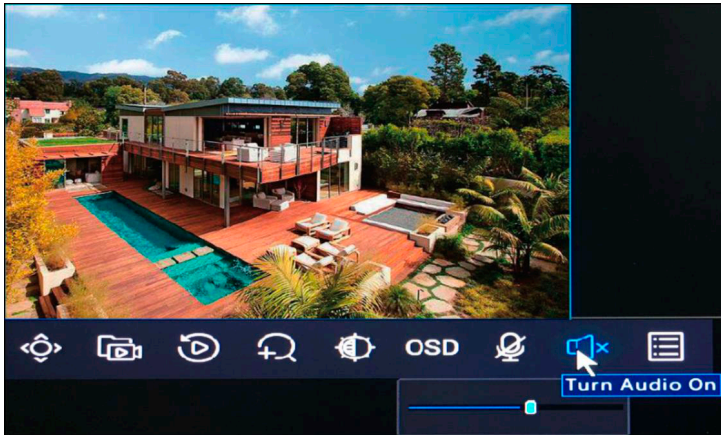


5. TCP/IP setup (network configuration). Please check in **Enable DHCP**



How to Play Audio?

Please click on the channel to select the camera, then click the speaker icon  to play audio.

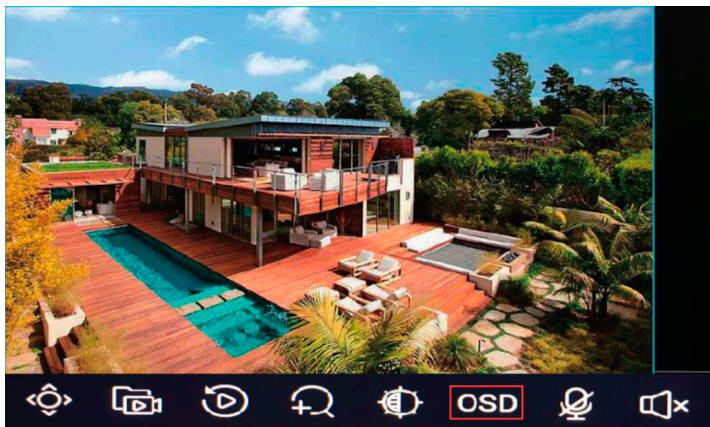


Note

1. If your monitor does not come with a speaker, or does not support audio input via HDMI, it may fail to output audio;
2. Some cameras do not support audio.

Name Your Cameras

Please click on the channel to select the camera, then click the OSD to edit camera name.



Please make sure you've connected your NVR to the router directly with an Ethernet cable.

1. Download “Guard Viewer” on your mobile phone from Apple App Store or Google play;

You can also scan the QR code below to download the mobile app.



Guard Viewer

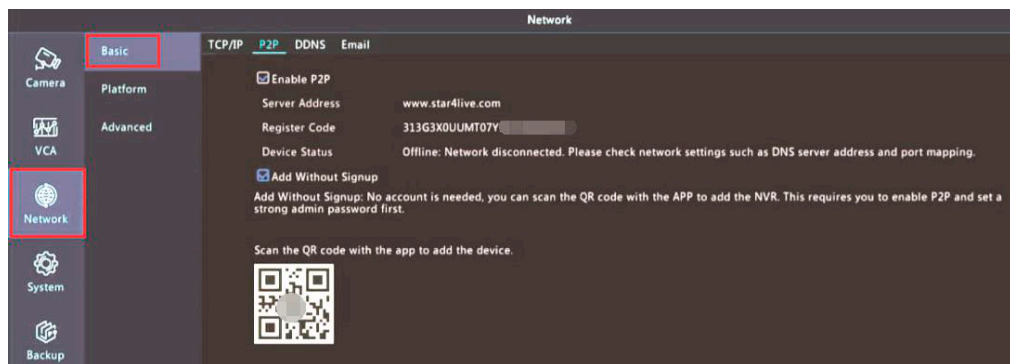


For iPhone



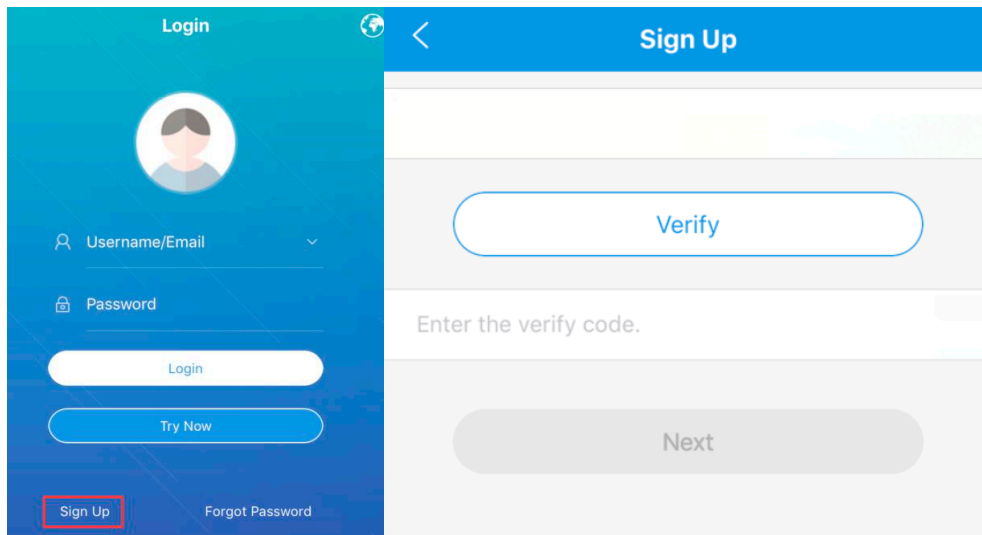
For Android

2. Go back to the monitor which is connected with your NVR Box. Please right click your mouse on the monitor and choose **Main menu**→**Network**→**Basic**→**P2P**, make sure **Enable P2P** and **Add Without Signup** are checked in.

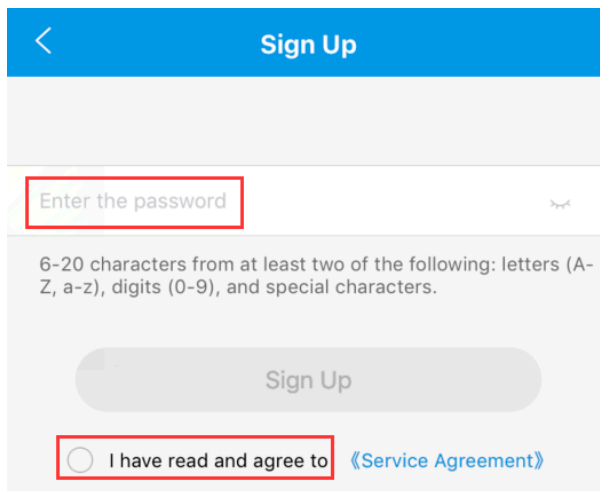


3. Open **Guard Viewer** and click **Sign up** to register an account.

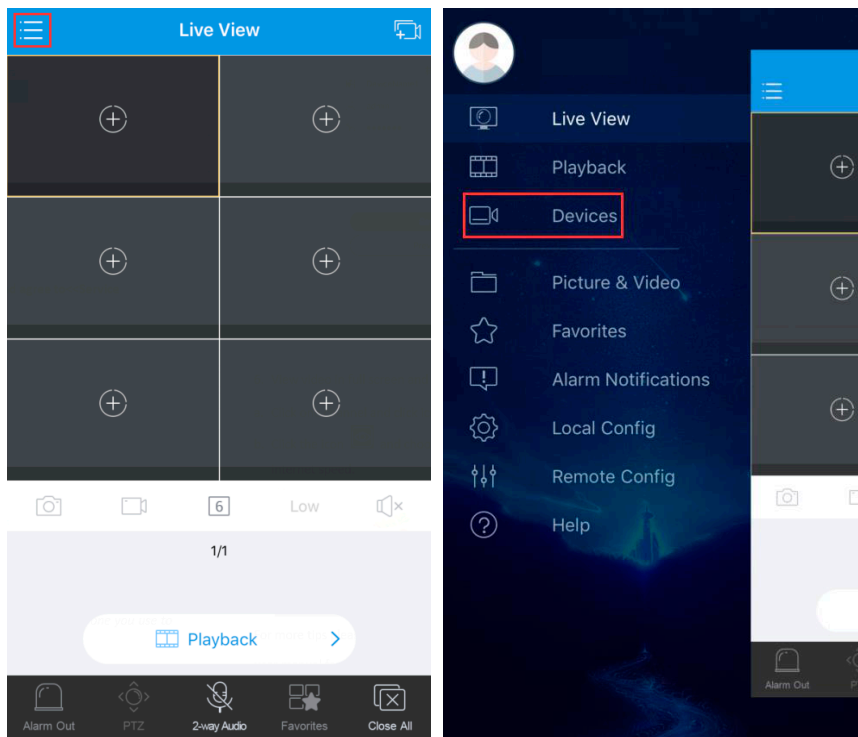
4. Type in your E-mail address and click **Verify**. Then type in the verify code you received in your email and click **Next**.



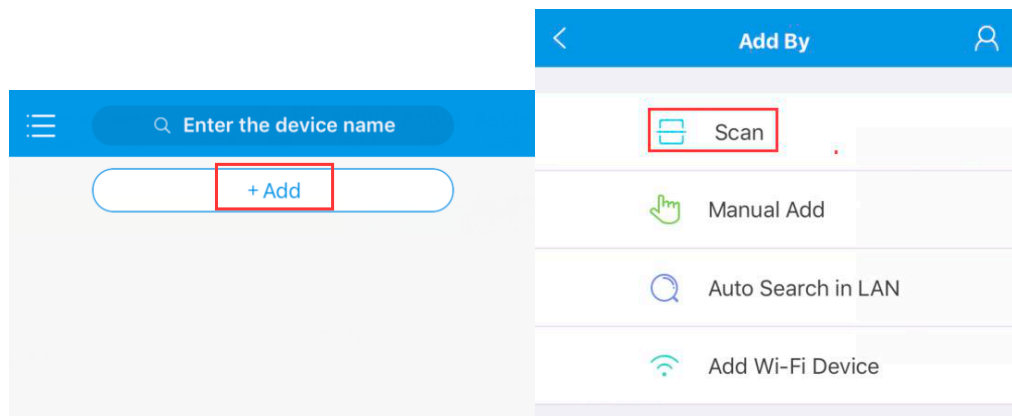
5. Set a password for your account and check in **I have read and agree to** <<Service Agreement>>. Click **Sign Up** to register account.



6. Click  on the top left and choose **Devices**




7. Click **+Add** and **Scan** to scan the QR code on the monitor which is connected with your NVR system (Please right click your mouse on the monitor and choose **Main menu**→**Network**→**Basic**→**P2P** to get the QR code).



8. Type in a name of your device and click  on the top right corner to save the device.


<

P2P



Name	test
Register Code	31G3X0UUMT07YD
Streaming Media Pro...	Default >
Live View	Auto >
Playback	Low >

9. Wait for about 1 minute, then click on your device and choose **Start Live View** to view live video.

10. Select one camera and click  to enable audio

test

Type:NVR

Start Live View

Edit

Speed Test

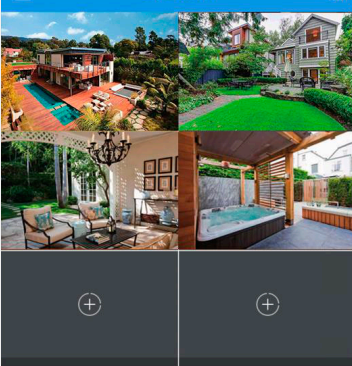
P2P Upgrade


Alarm Output

Share

Delete

Live View





1/1

Playback >

Alarm Out

PTZ

2-way Audio

Favorites

Close All

11. Click **Playback** on the bottom of the page to playback video

Please download the PC client software at:

PC client software for Windows PC:

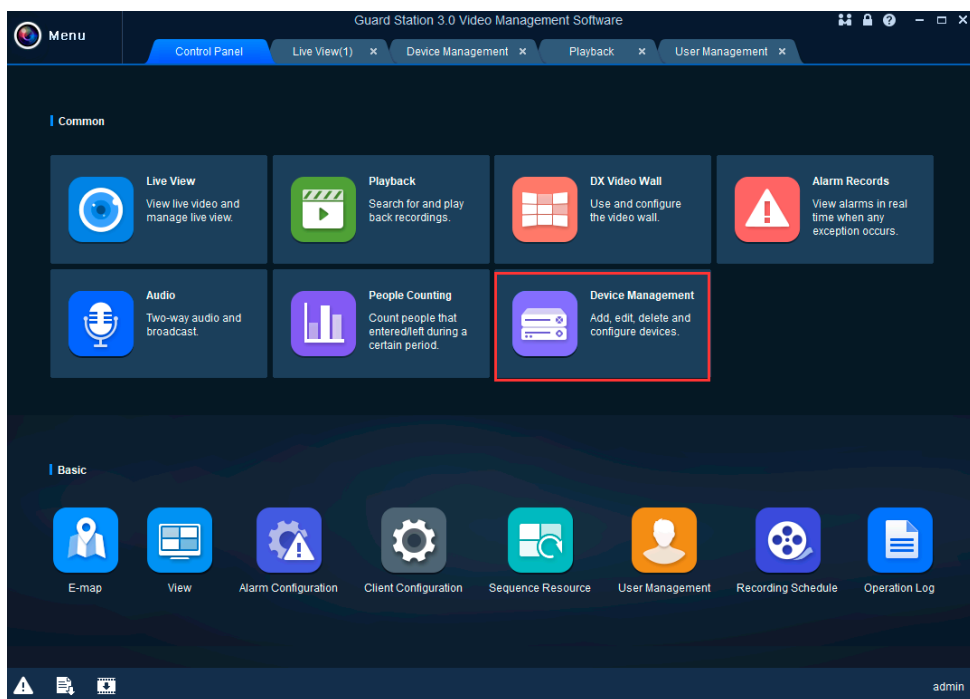
PC client software for Windows PC:

1. Download the PC client software on Windows PC or MAC and install **Guard Station**

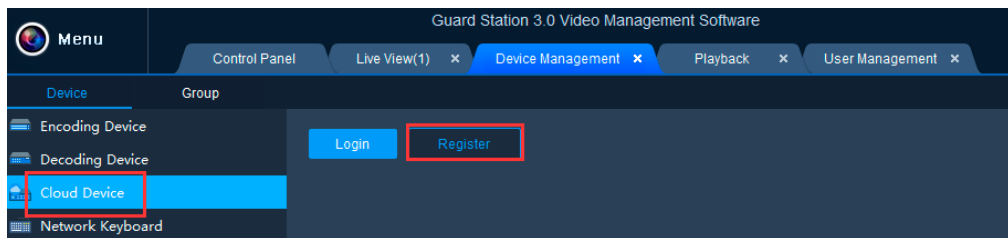
Add Device

Windows PC: Add Cloud Device

a. Launch Guard Station, go to **Control Panel**. Click **Device Management** to add device



b. Click **Cloud Device** and **Register** to register a cloud account (*If you've already registered an account on your mobile app **Guard Viewer**, please login with the account directly*).



c. Type in user name, password, email address and the verification code and click Sign up to sign up an account.

New User Sign Up

*Username: Set a user name for your account

*Password: Set a password for your account

*Confirm: Repeat the password

*Email: Acquire Type in your E-mail address and click Acquire to get a code

*Verification Code: Input the verification code you received

☒ I agree [Service Agreement](#)

☒ I agree to receive service information

d. Click **+Add Device** to add device

Welcome eusupport ▼ Edit Help

Star4Live

Device List Org List + Add Org **+ Add Device**

root

My Cloud Devices 🗑️

Select	No.	Org	Device Name	Device Type	Device IP	Latest Online Time	Status	Share Device	Change Device	Retrieve Password	Access Device
No device. Click Add Device to add											

Shared Cloud Devices 🗑️

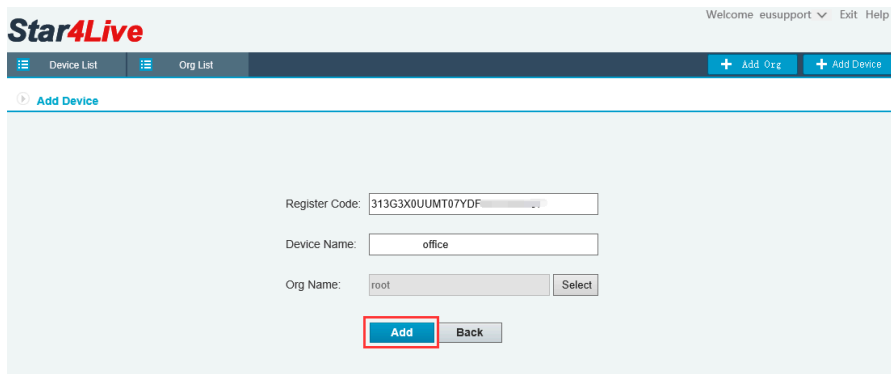
Select	No.	Org	Device Name	Device IP	Owner	Valid Until	Description	Status	Change Device	Access Device
No device. Click Add Device to add										

Sharing Records 🗑️

Select	No.	Device Name	Share To	Email	User Role	Valid Until	Description
No sharing records.							

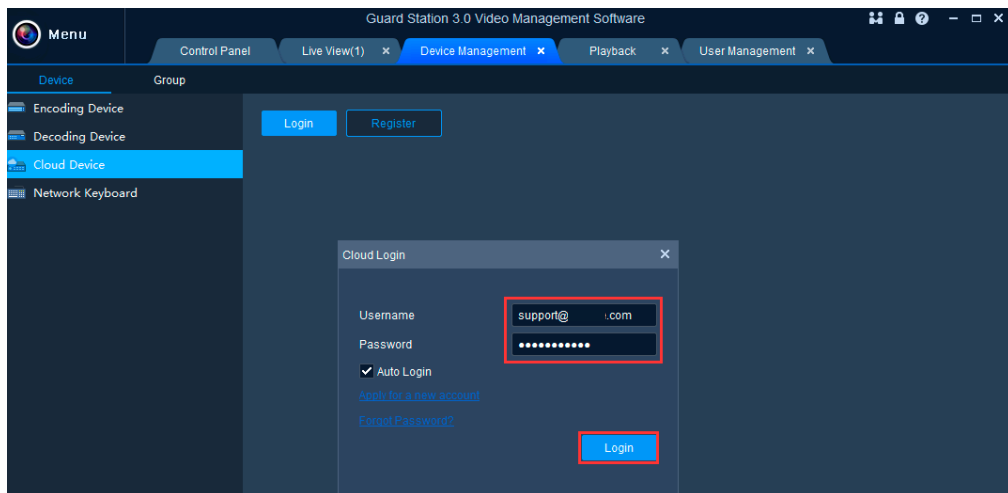
e. Input the **Register Code** and set a name for your device. Click **Add** to add device.

*(How to get Register Code? - please right click on the monitor which is connected with your NVR system and choose **Menu-> Network-> Basic-> P2P** to get the register code)*



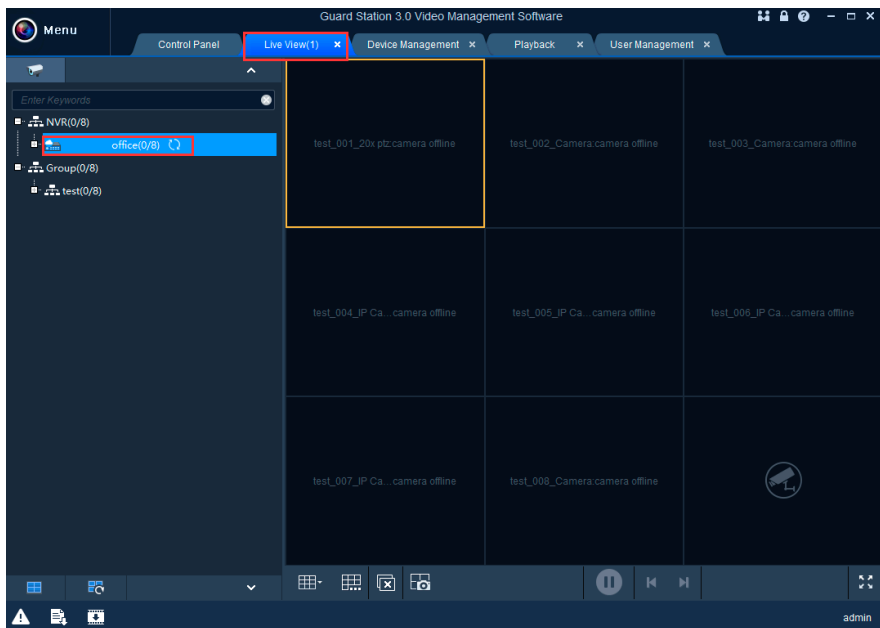
The image shows the 'Star4Live' web interface for adding a device. The header includes the 'Star4Live' logo, a 'Welcome eusupport' message, and links for 'Exit' and 'Help'. Below the header are tabs for 'Device List' and 'Org List', and buttons for '+ Add Org' and '+ Add Device'. The main content area is titled 'Add Device' and contains a form with the following fields: 'Register Code' (pre-filled with '313G3X0UUMT07YDF'), 'Device Name' (pre-filled with 'office'), and 'Org Name' (pre-filled with 'root' and a 'Select' button). At the bottom of the form are two buttons: 'Add' (highlighted with a red box) and 'Back'.


f. Go back to your PC client software **Guard Station** and login with the account you registered.

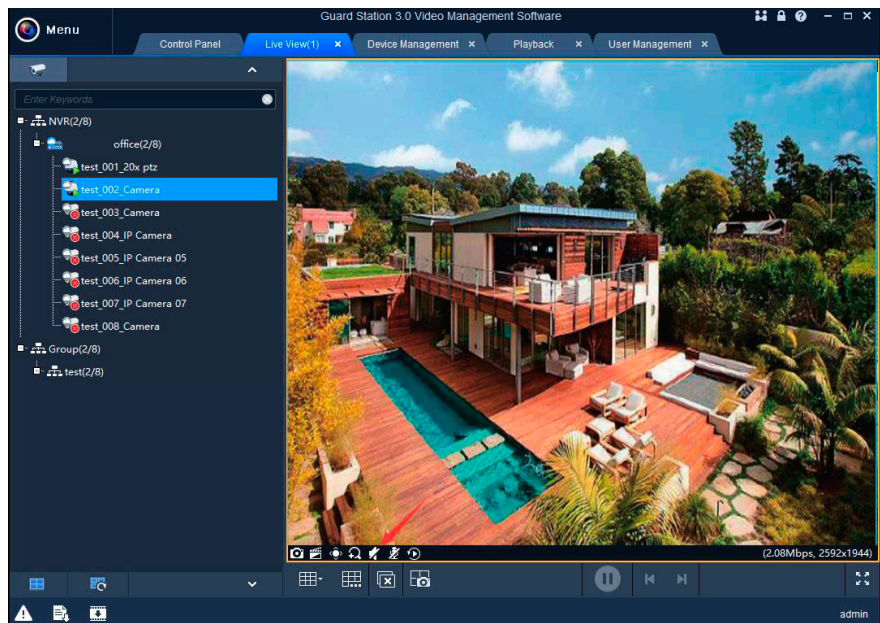


The image shows the 'Guard Station 3.0 Video Management Software' interface. The 'Device Management' tab is active, showing a 'Login' button and a 'Register' button. A 'Cloud Login' dialog box is open, containing the following fields: 'Username' (pre-filled with 'support@...com', highlighted with a red box), 'Password' (masked with dots, highlighted with a red box), and a checked 'Auto Login' checkbox. Below the password field are links for 'Apply for a new account' and 'Forgot Password?'. At the bottom of the dialog is a 'Login' button (highlighted with a red box).

g. Go to Live Preview page and double click the device to view video

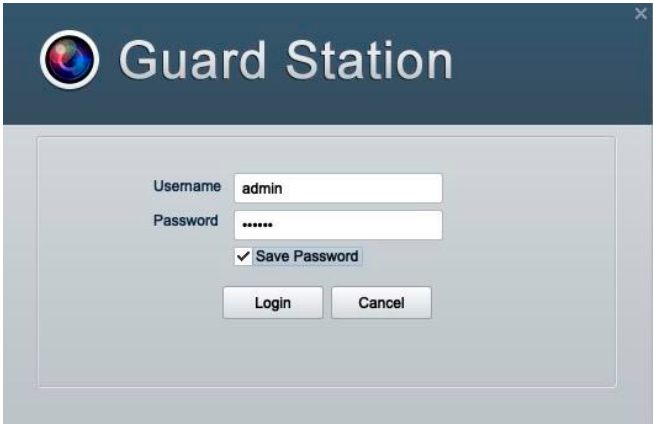


For audio cameras, please move mouse to the channel, an icon bar will show up, then click the speaker icon  to play audio.

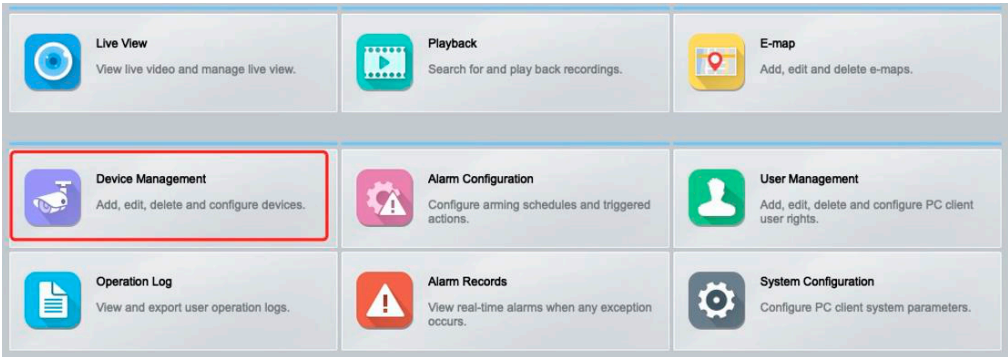


MAC PC: Manually add via serial number

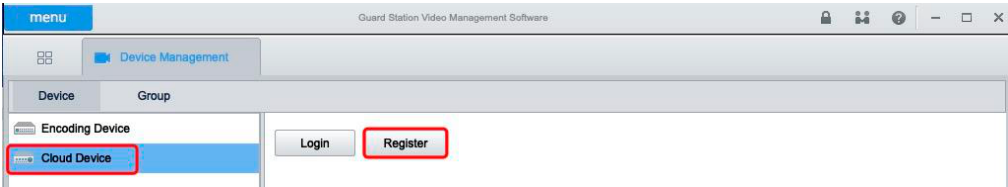
a. Launch Guard Station, login with default account. (User name: **admin** Password: **123456**)



b. Click **Device Management** to add device



c. Click **Cloud Device** and **Register** to register a cloud account *(If you've already registered an account on your mobile app **Guard Viewer**, please login with the account directly).*



d. Type in user name, password, email address and the verification code and click Sign up to sign up an account.

New User Sign Up

*Username:

Set a user name for your account

*Password:

Set a password for your account

*Confirm:

Repeat the password

*Email:

support@.com

Acquire

Type in your E-mail address and click **Acquire** to get a code

*Verification Code:

Input the verification code you received

☒ I agree [Service Agreement](#)

☒ I agree to receive service information

Sign up

Reset

e. Click **+Add Device** to add device

Star4Live

Welcome eusupport ▾ Exit Help

☰ Device List

☰ Org List

+ Add Org

+ Add Device

☐ root

My Cloud Devices

Select	No.	Org	Device Name	Device Type	Device IP	Latest Online Time	Status	Share Device	Change Device	Retrieve Password	Access Device
No device. Click Add Device to add											

Shared Cloud Devices

Select	No.	Org	Device Name	Device IP	Owner	Valid Until	Description	Status	Change Device	Access Device
No device. Click Add Device to add										

Sharing Records

Select	No.	Device Name	Share To	Email	User Role	Valid Until	Description
No sharing records.							

f. Input the Register Code and set a name for your device. Click **Add** to add device.
*(How to get Register Code? - please right click on the monitor which is connected with your NVR system and choose **Menu-> Network-> Basic-> P2P** to get the register code)*

Device List Org List + Add Org + Add Device

▶ Add Device

Register Code: 313G3X0UUMT07YDF

Device Name: office

Org Name: root Select

Add Back

g. Go back to your PC client software **Guard Station** and login with the account you registered.

Cloud Login

Username: support@ .com

Password:

☐ Auto Login **Login**

[Apply for a new account](#) [Forgot Password?](#)

h. Click **Menu** on the left top and choose **Live View**

menu

- Lock
- Switch User
- Control Panel
- Live View**
- Playback
- E-map
- Device Management
- Alarm Configuration
- User Management
- Operation Log
- Alarm Records
- System Configuration
- User Manual
- About Guard Station
- Language
- Exit

Guard Station Video Management Software

Cloud Account: support@ .com Refresh Switch Account Exit

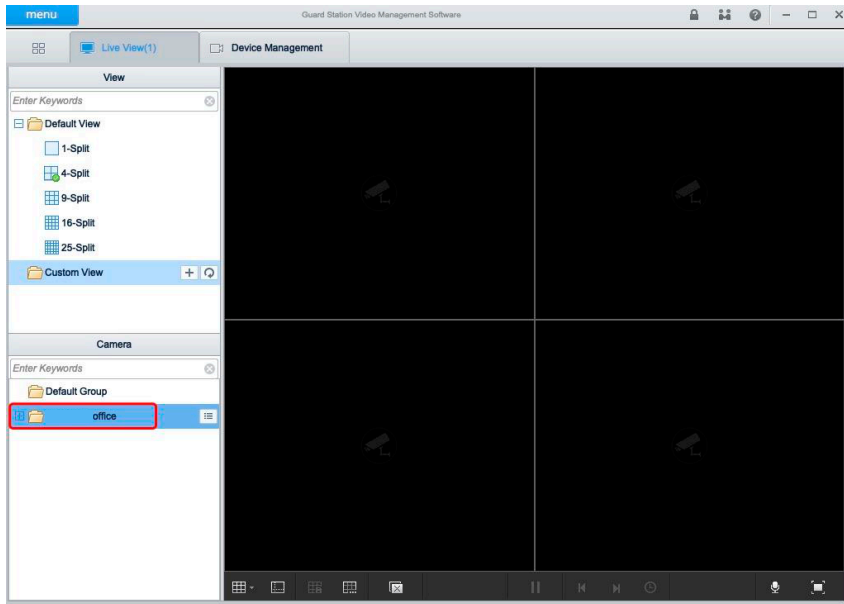
My Cloud Device(1) + Add Edit Delete Share Sharing Records Enter Keywords


	Cloud Name	Local Name	Model	Device Configuration	IP Address	Status
<input type="checkbox"/>	office	office	NVR		113.249.196.245	Online

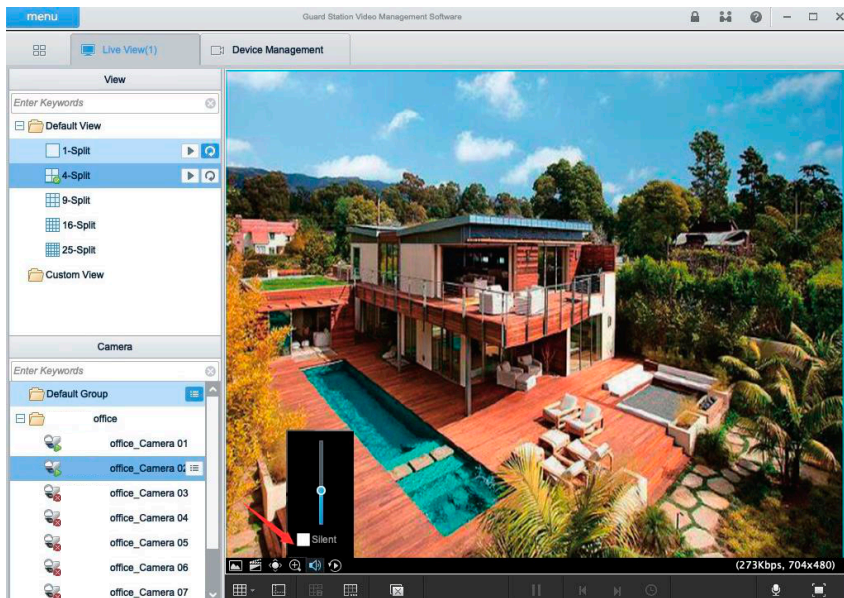
Shared Cloud Device(0) Edit Cancel Sharing Enter Keywords

	Device Name	Model	Device Configuration	IP Address	Status	Owner	Val
--	-------------	-------	----------------------	------------	--------	-------	-----

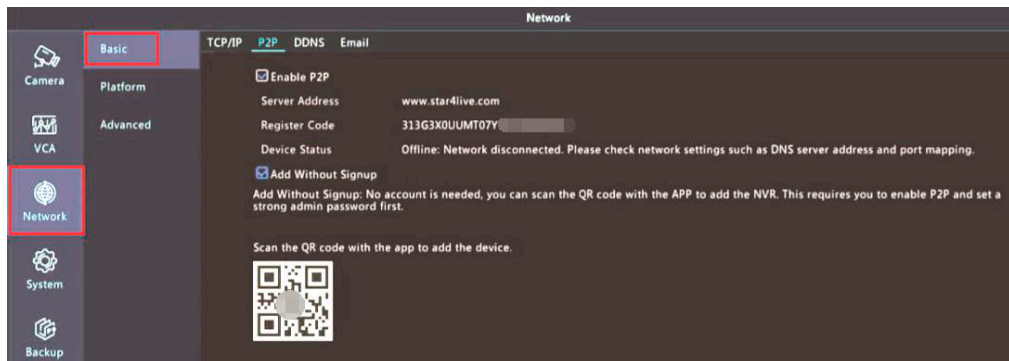
i. Double click your device to view live video



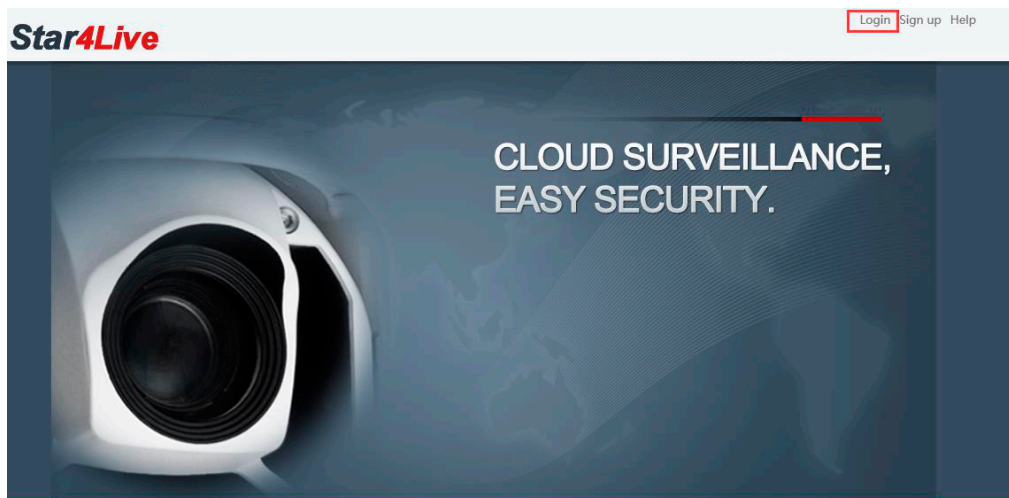
For audio cameras, please move mouse to the channel, an icon bar will show up, then click the speaker icon  and **uncheck Silent** to **play audio**.



1. Find the **Register Code** of your device: Right click your mouse on the monitor -> **Menu-> Network-> P2P**;



2. Type in www.star4live.com in your IE browser bar;
3. Login with the account you registered on mobile app **Guard Viewer** or PC client software **Guard Station**. (If you didn't register an account before, please click **Sign up** and follow the **Step-c** to **Step-e** on **page 11** to register an account and add device)



Log In

Username/Email: support@.com

Password:

Login

Forgot password?

4. Download web plugin, close your browser and install the web plugin;

Please click [\[Download\]](#) for the latest P2P service plug-in. Versions before 1.16.0001 will not be supported. To view your current plugin version, click Control Panel > Programs and Features > Star4Live_P2P. Please close your browser before installation and ignore anti-virus alerts.

Star4Live

Welcome

Exit Help

Device List

Org List

+ Add Org

+ Add Device

root

My Cloud Devices

Select	No.	Org	Device Name	Device Type	Device IP	Latest Online Time	Status	Share Device	Change Device	Retrieve Password	Access Device
<input type="checkbox"/>	1	root	office	NVR	113.249.193.1	9/27/2019 5:15:13 PM	Online(NAT)	Share	Change	Retrieve	Access

all / Inverse 1 in total | 1 / 1 per page 10

5. Go back to www.star4live.com and login again. Click **Access** to go to the live view page.

Star4Live

Welcome Onwote

Exit Help

Device List

Org List

+ Add Org

+ Add Device

root

My Cloud Devices

Select	No.	Org	Device Name	Device Type	Device IP	Latest Online Time	Status	Share Device	Change Device	Retrieve Password	Access Device
<input type="checkbox"/>	1	root	office	NVR	113.249.193.1	9/27/2019 5:23:19 PM	Online (NAT)	Share	Change	Retrieve	Access

all / Inverse 1 in total | 1 / 1 per page 10

6. Download another web plugin and refresh the page.

Live View

Playback

Setup

NVR

Camera

IP Camera

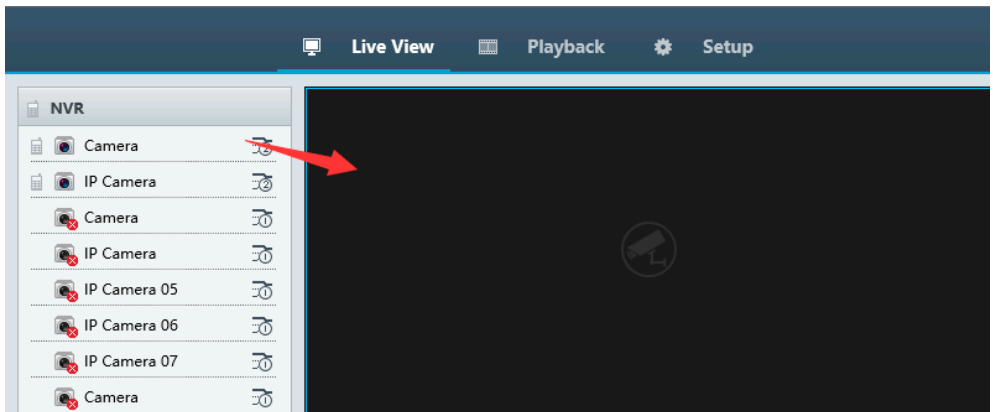
Camera

IP Camera

IP Camera 05

Please click here to download and install the latest plug-in. Close your browser before installation.

7. Drag your cameras one by one to the windows on the right side to view video



6

Recording Setup

please right click your mouse on the monitor which is connected with your NVR system and choose **Menu-> Storage-> Recording** to set up recording

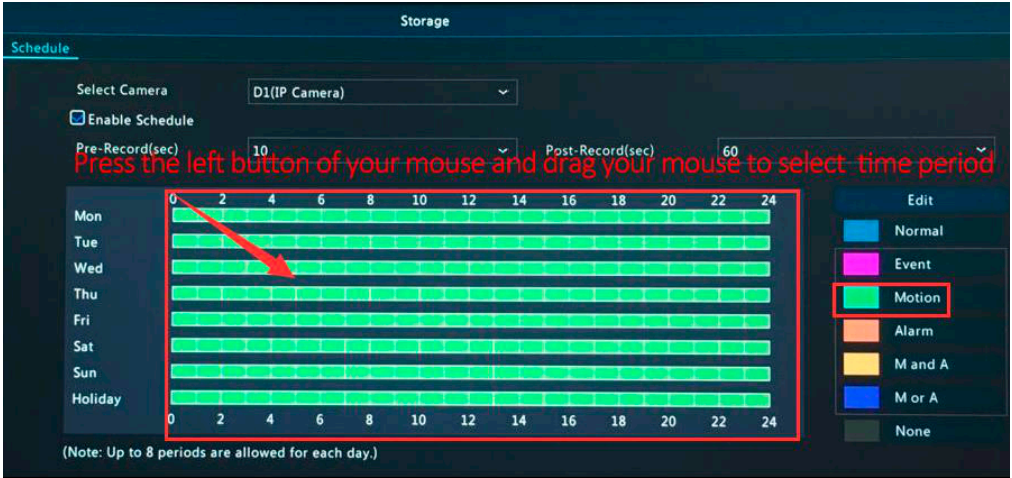
a) Normal Recording (24*7 Full Time Recording + Motion Recording)

This is the default record mode. The system will record continuously. When you check the recording in playback page, it will mark the motion recordings in orange. In this mode you won't miss any moment.

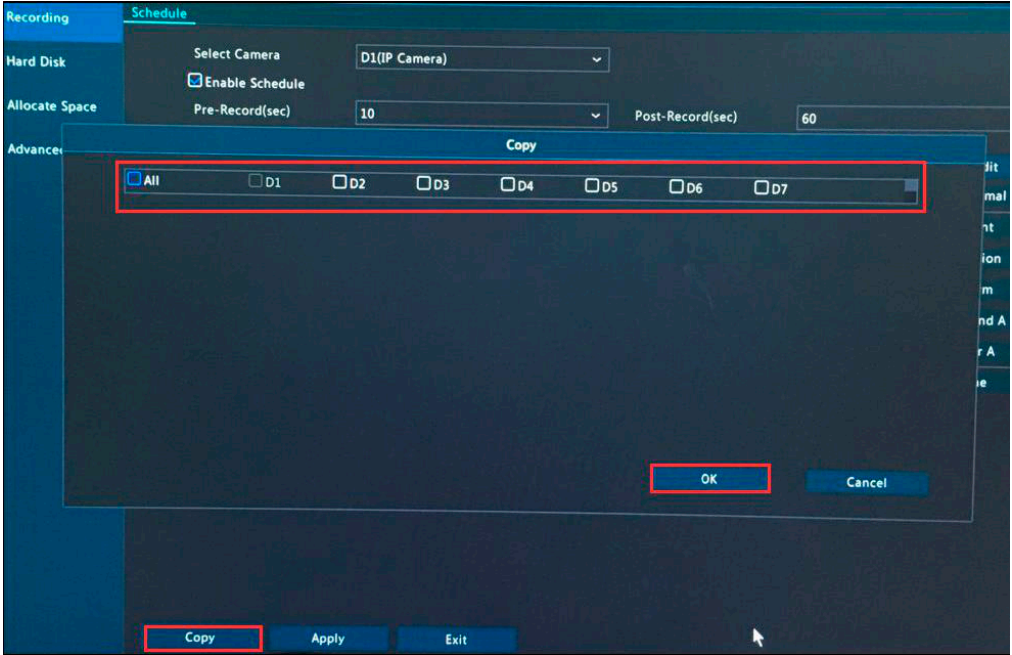


b) Motion Recording

1.Click Motion on the right side, then press the left button of your mouse and drag your mouse to select time period.

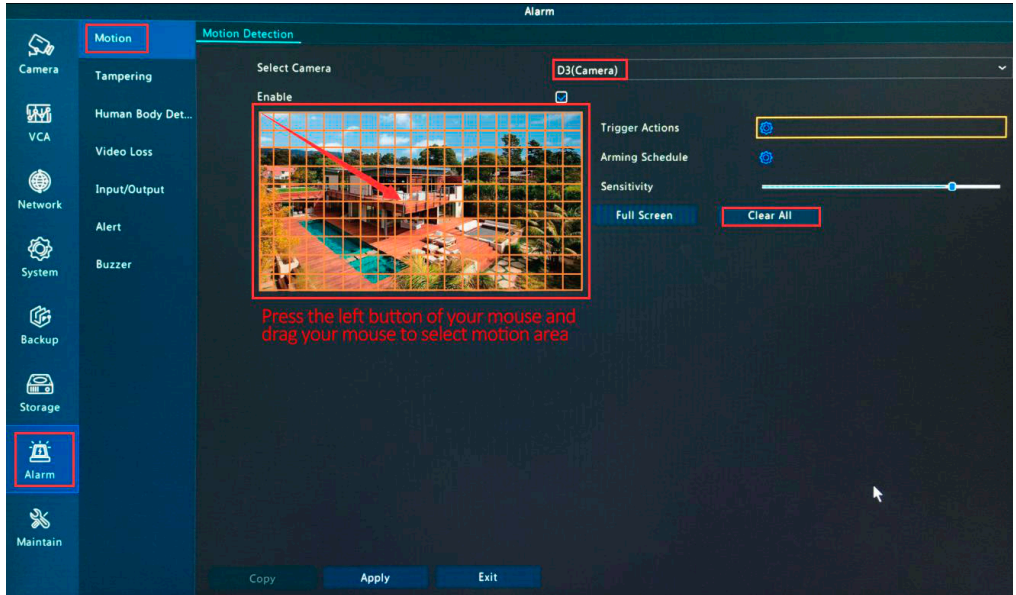


2. Click **Copy** on the lower left and choose **All** and **OK** to copy settings to all the channels.



Set Motion Area

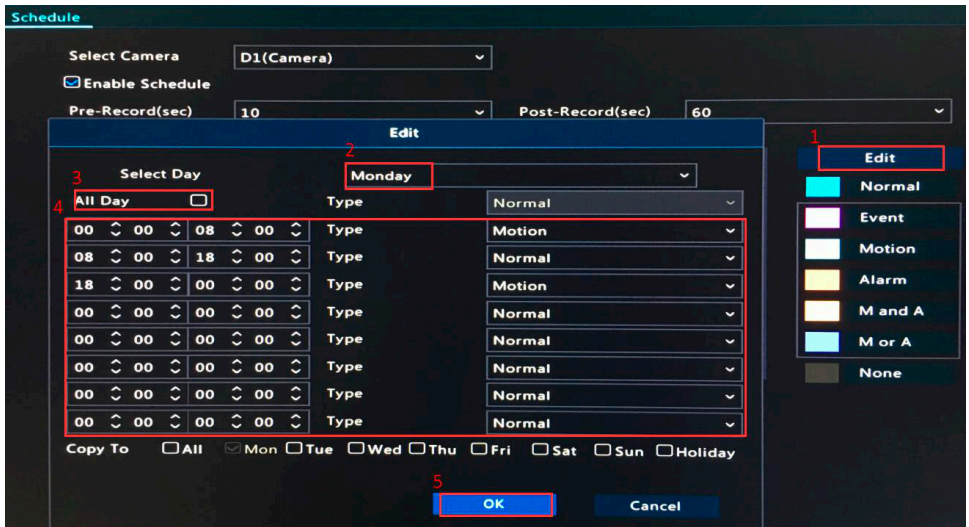
1. Please right click your mouse on the monitor and choose **Main Menu**→ **Alarm**→ **Motion**.
2. Select a camera and click **Clear All**, then press the left button of your mouse and drag your mouse on the image to select motion area.



3. Click **Apply** to save changes.

c) Scheduled Recording


1. Click **Edit** on the right side.
2. Select a day.
3. Uncheck **All Day**
4. Manually set time period and choose record mode for each time period.
5. Click **OK** to save the changes.

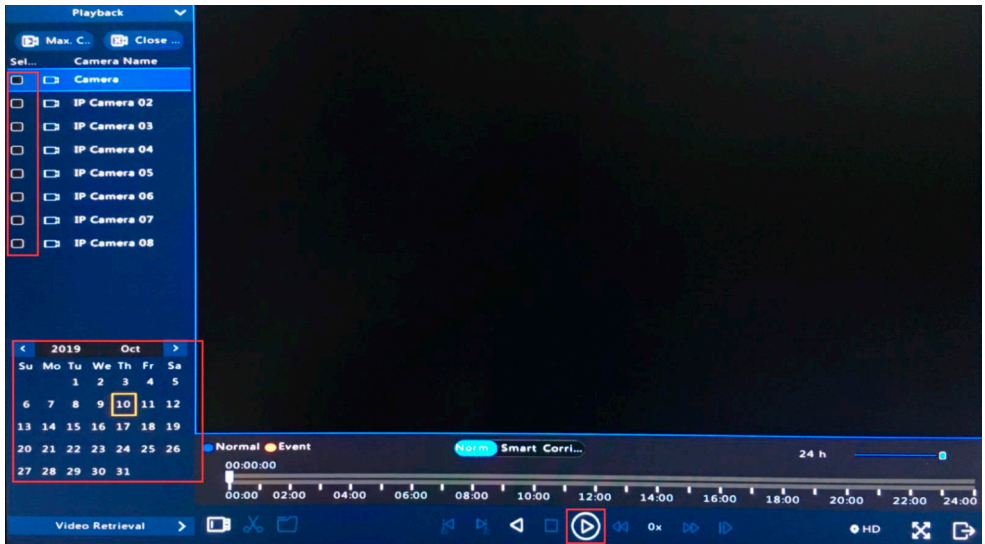


7


Video Playback

a) Playback on NVR

1. Right click your mouse on the monitor and choose **Playback**
2. Select camera and date on the left side.
3. Click the play icon  to playback.



b) Playback via IE browser

- 1. Type in www.star4live.com in your IE browser bar and login with your account (If you didn't register an account before, please click **Sign up** and follow the **Step-c to Step-e on page 11** to register an account and add device).
- 2. Click on **Access** and go to **Playback** page, then select camera and date on the left side, click play icon  to playback.

Star4Live

Welcome

Exit

Help

Device List

Org List

+ Add Org

+ Add Device

root

My Cloud Devices

Select	No.	Org	Device Name	Device Type	Device IP	Latest Online Time	Status	Share Device	Change Device	Retrieve Password	Access Device
<input type="checkbox"/>	1	root	office	NVR	113.249.193.1	9/27/2019 5:23:19 PM	Online (NAT)	Share	Change	Retrieve	Access

all / inverse

1 in total

1 / 1

per page 10

Live View

Playback

Setup

Normal

HD

Max. Cameras

Close All

IP Camera

Camera

Camera

IP Camera

IP Camera 05

IP Camera 06

IP Camera 07

Camera

2019

Y

10

M

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

00:00:00

0 1 2 3 4 5 6 7 8 9 10 11 12

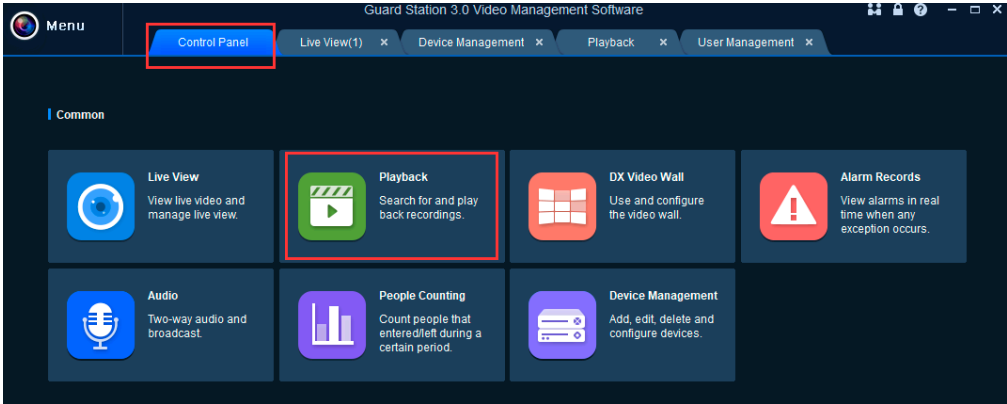
1x

30

30

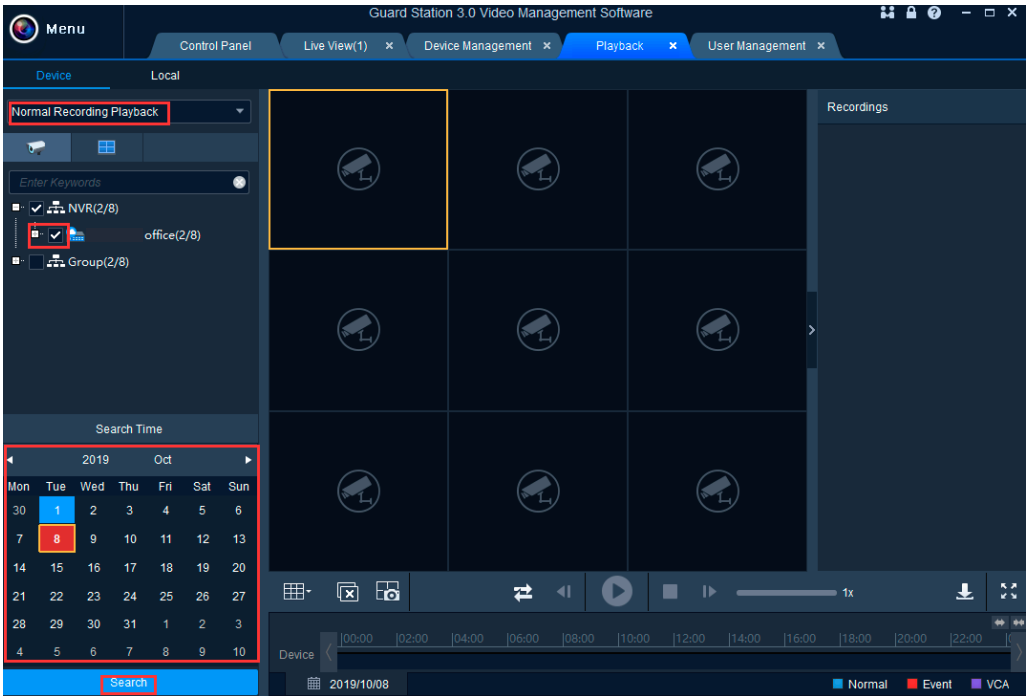
c) Playback via PC client software Guard Station

1. Open your PC client software, go to **Control Panel** and click **Playback**



2. Select Recording Playback mode (default is Normal Recording Playback).

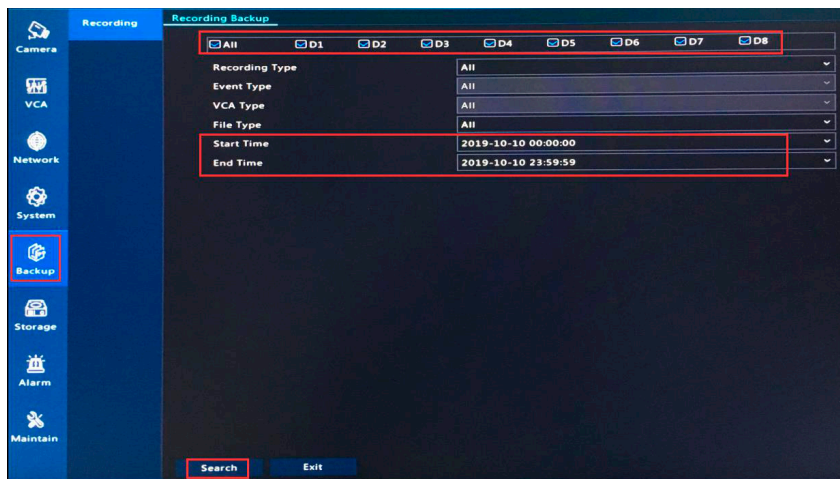
3. Check in your device and select date, click **Search** to playback.



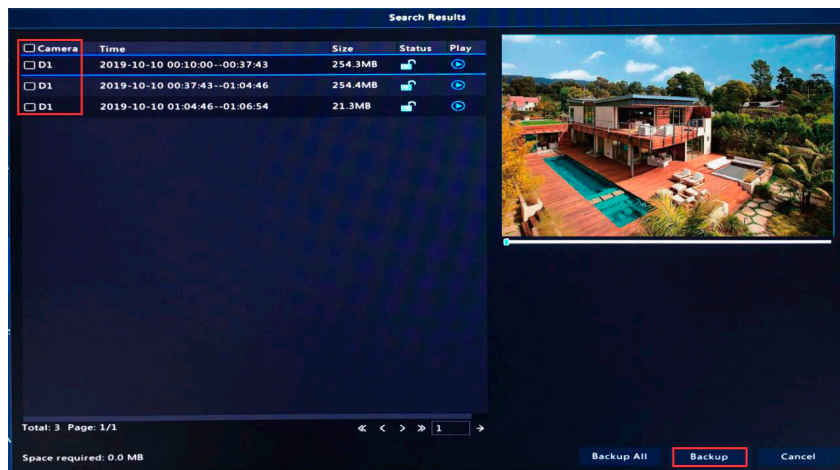
Attention: Please use “**PotPlayer**” for windows PC and “**VLC**” for MAC to play the video you back up from the NVR system.

a) Backup on NVR

1. Insert a USB disk into the NVR USB port. Right click your mouse on the monitor and choose Main Menu-> **Backup**; Select camera, date and time, then click **Search**.



2. Then a window will pop up, click **Backup** to continue.

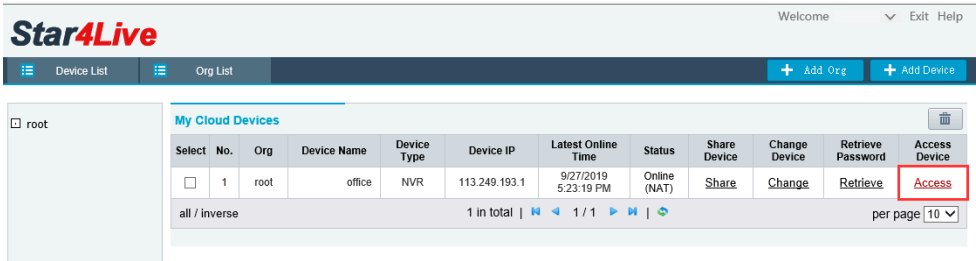



3. Choose USB disk, select a folder and click **Backup** to back up video.

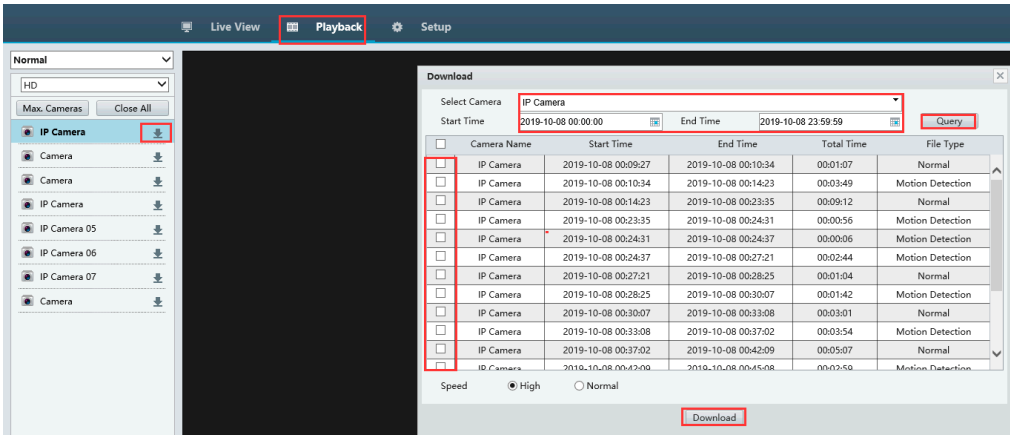


b) Backup via IE browser

1. Run Internet Explorer as administrator, type in www.star4live.com in your IE browser bar and login with your account (If you didn't register an account before, please click **Sign up** and follow the **Step-c** to **Step-e** on **page 11** to register an account and add device).
2. Click on **Access** and go to **Playback** page.

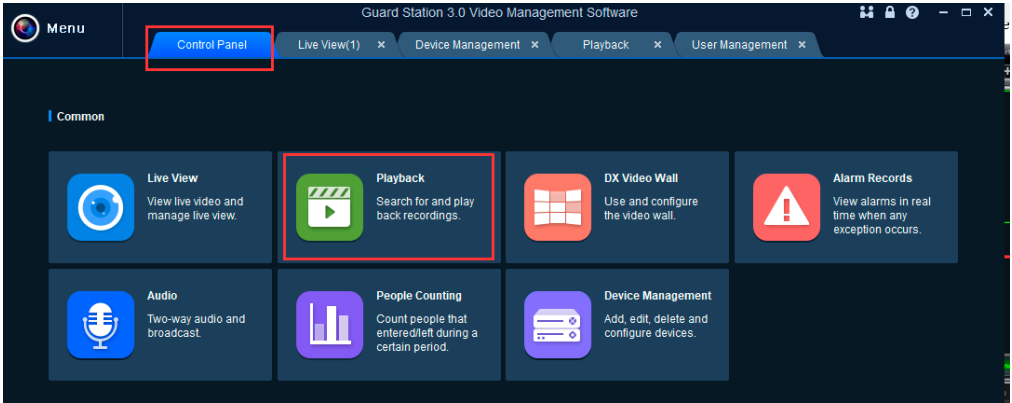



3. Click download icon  behind the camera and select camera, date and time. Then click **Query**. Check in the files you want to back up and click **Download** to back up video.

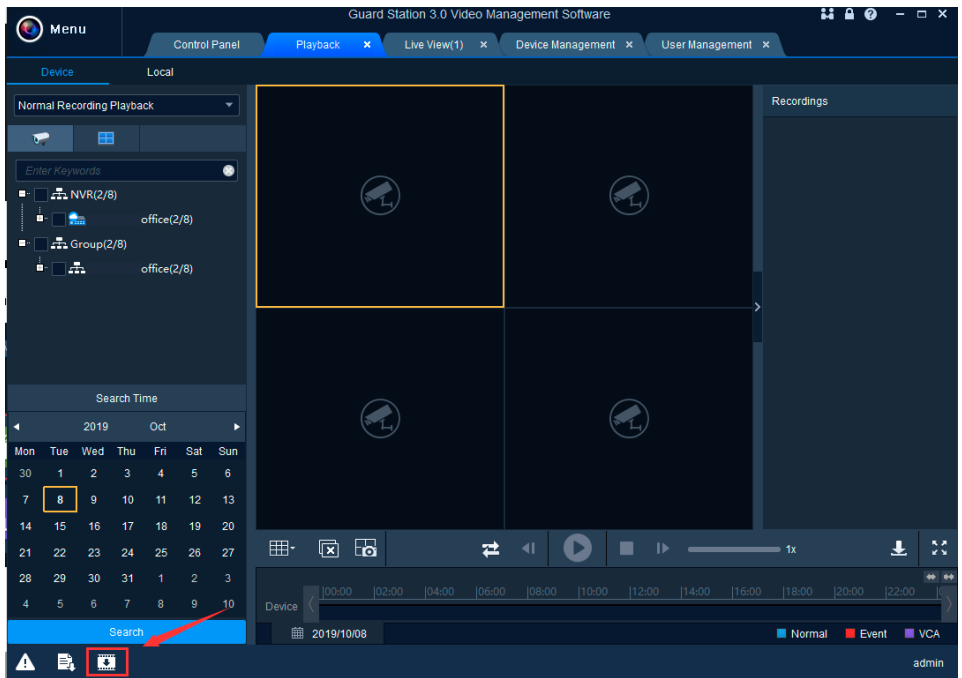


c) Backup via PC software Guard Station

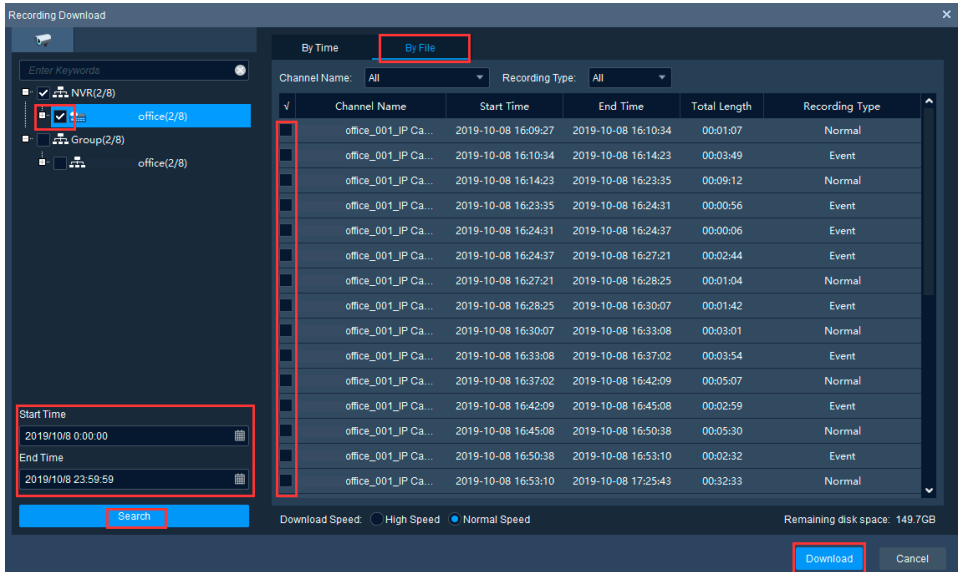
1. Open your PC client software, go to **Control Panel** and click **Playback**




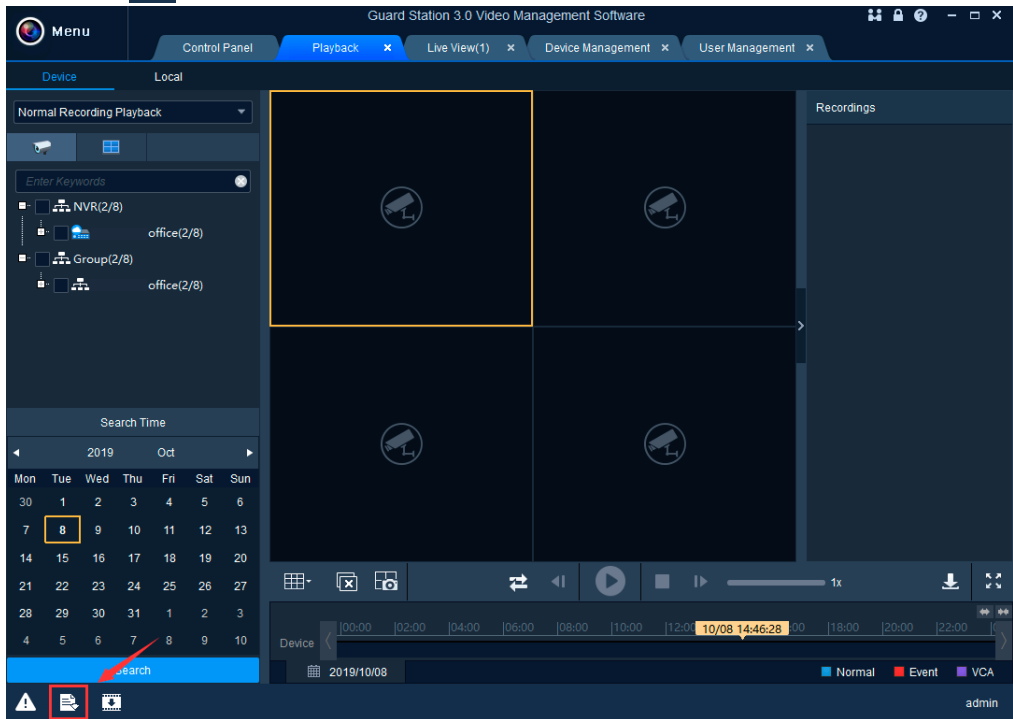
2. Click  on the lower left corner.




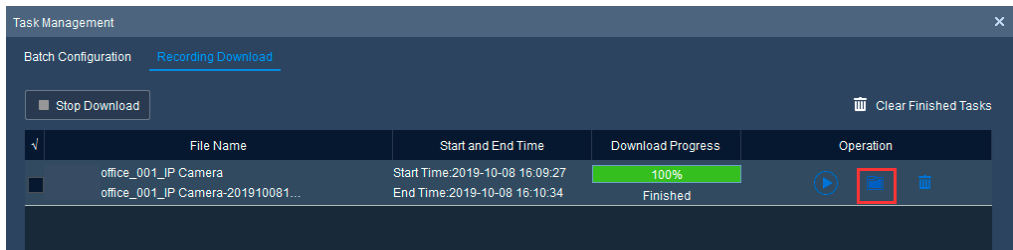
2. Click on **By File**, check in your device, select time and click on **Search**. Then select files and click **Download** to back up video.



4. Click on  on the lower left corner to check the downloading process.




5. Click on  to open the folder and find the files you downloaded.

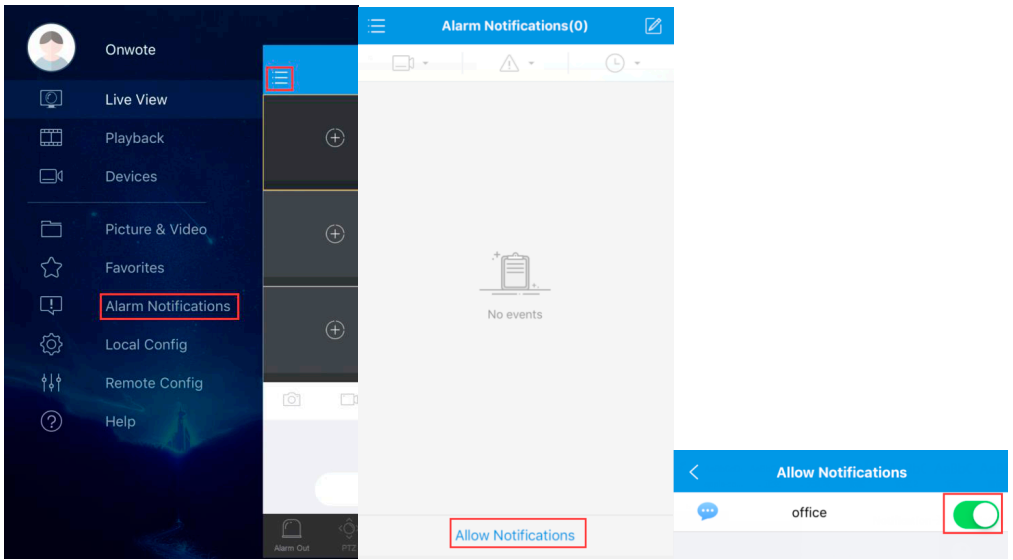


9

Mobile App & Email Notification

Mobile App alarm

1. Open mobile APP Guard Viewer, click  on the top left corner and choose **Alarm Notification**→**Allow Notification**, enable notification of your system.

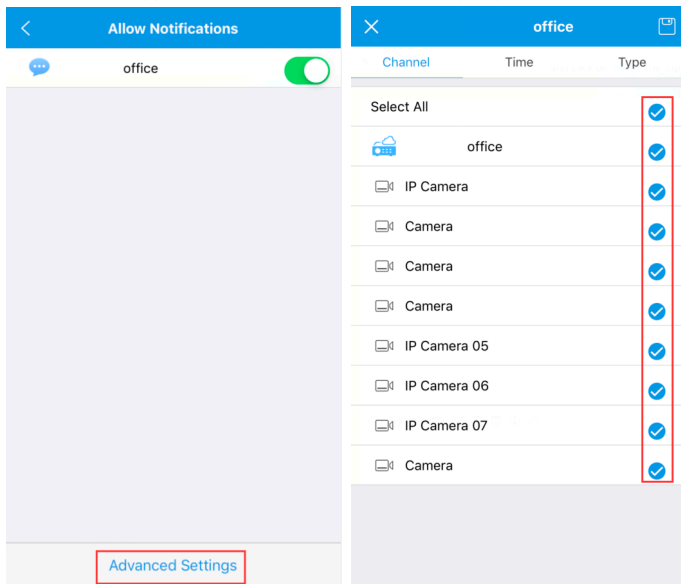


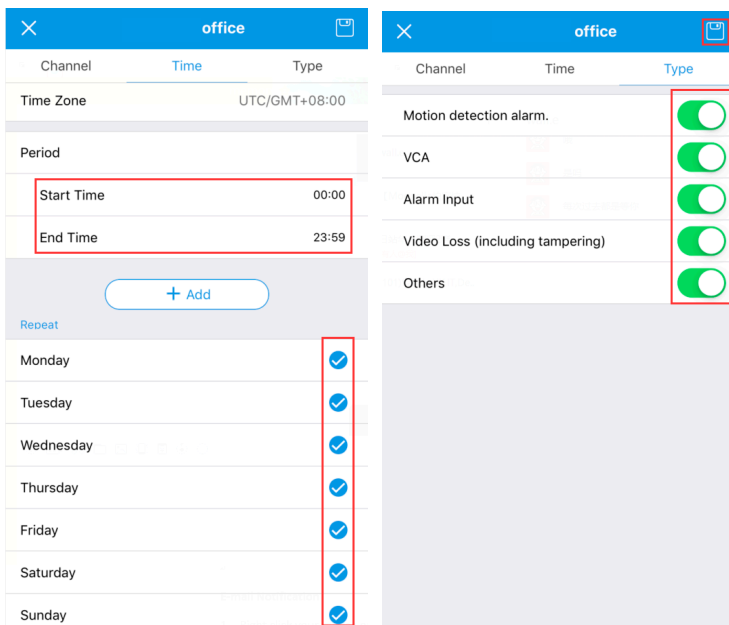
Set Alarm Schedule for App Alerts (default is 24*7 for all the cameras, all type of alerts)

Click on **Advanced Settings**→ **Channel** to select camera;

Click **Time** to set Start time & End time (click **+Add** to add more time period) and select day;

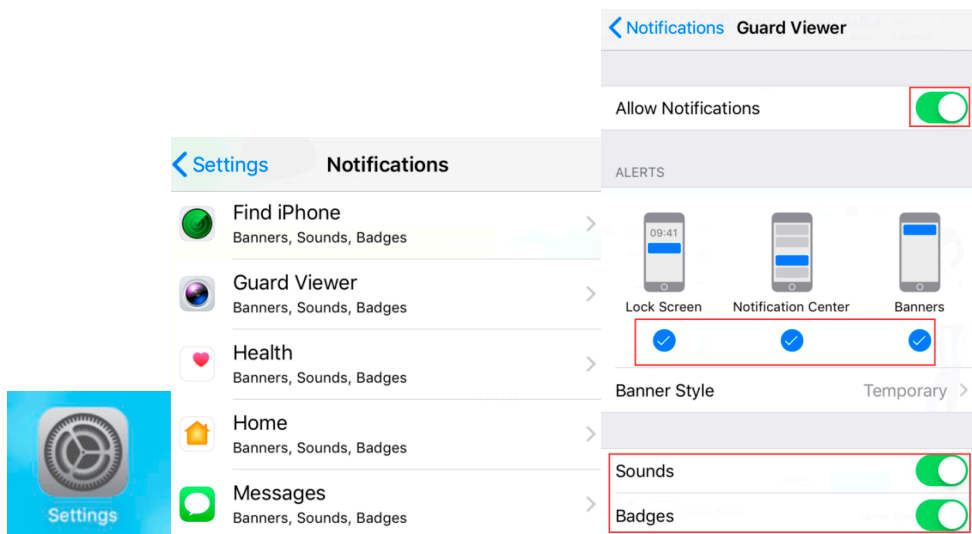
Click **Type** to select alarm type and click on  the top right corner to save the schedule.



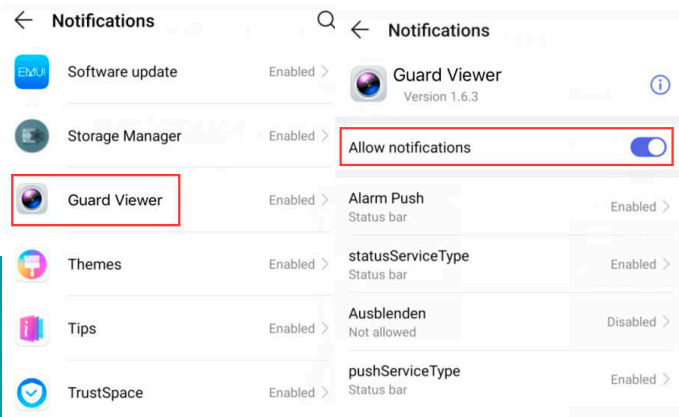
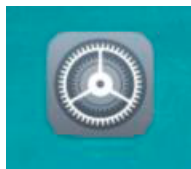


2. Turn on **Allow Notifications** in the setting of your mobile phone.

a. iPhone: **Settings-> Notifications-> Allow Notifications.**

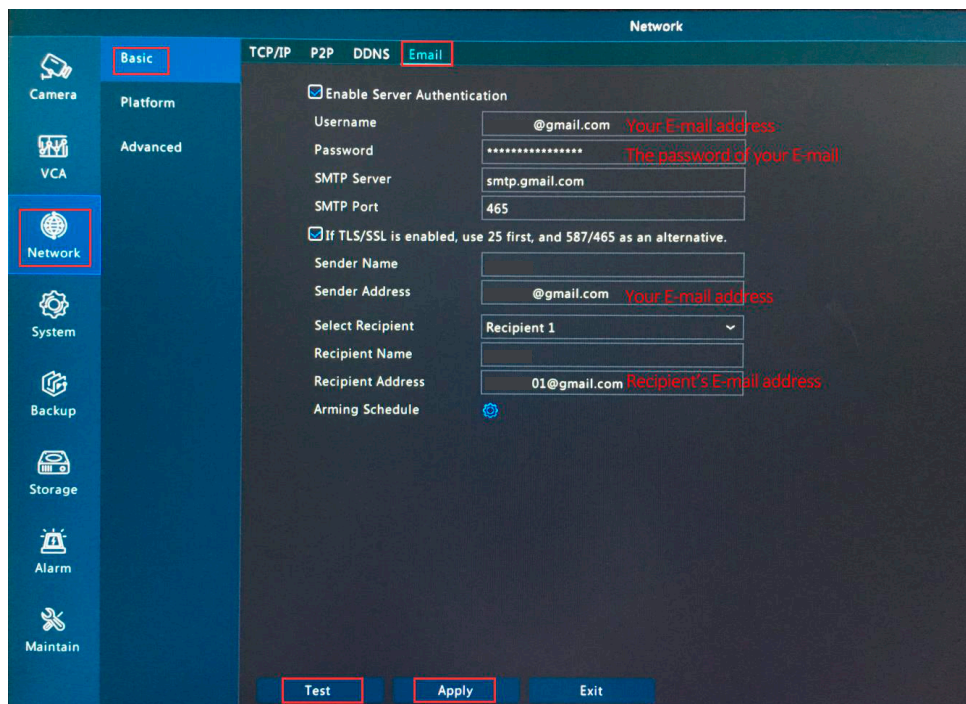


b. Android phone: **Settings-> Notifications-> Allow Notifications.**



E-mail Notification


1. Right click your mouse on the monitor which is connected with your NVR, choose **Main menu**→ **Network**→ **Basic**→ **Email**. Type in the information of your sender and recipient and click **Apply**.

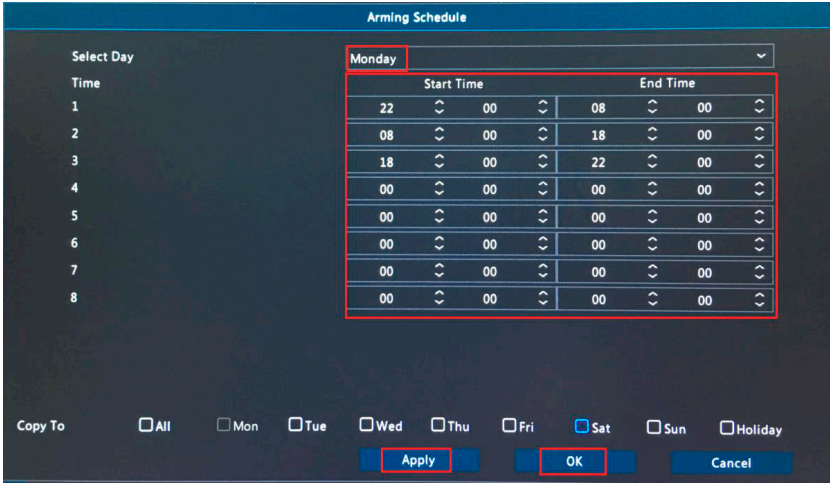


(The info on the picture above is just an example)

Click **Test** to verify the email settings. *(please check with your email supplier if you have troubles in email SMTP configuration)*

Set Alarm Schedule for Email Alert *(default is 24*7 full time)*


Click  behind Arming Schedule, select day, set time period and click Apply and OK to save schedule.

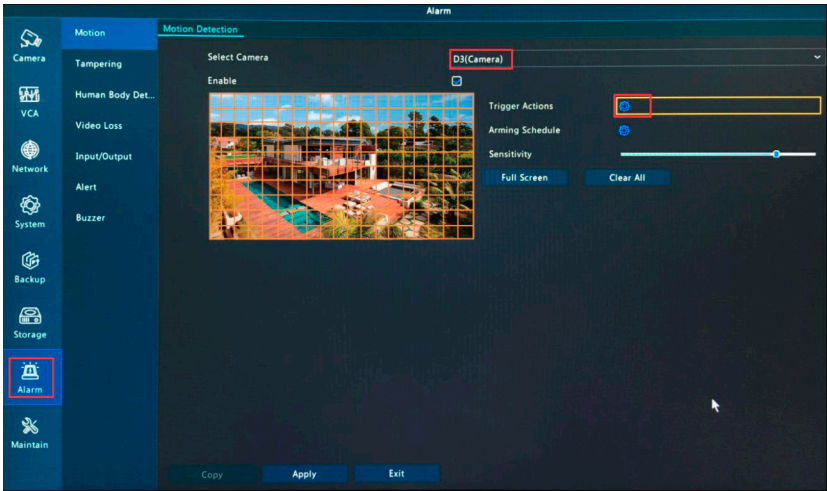


The 'Arming Schedule' dialog box is shown. It has a 'Select Day' dropdown menu set to 'Monday'. Below it is a table with 8 rows and 2 columns: 'Start Time' and 'End Time'. Each cell in the table contains a time value (e.g., 22, 00, 08, 18) and a small circular arrow icon for editing. At the bottom, there are checkboxes for 'Copy To' and days of the week: All, Mon, Tue, Wed, Thu, Fri, Sat, Sun, Holiday. The 'Sat' checkbox is checked. There are 'Apply', 'OK', and 'Cancel' buttons at the bottom right.

	Start Time	End Time
1	22 00	08 00
2	08 00	18 00
3	18 00	22 00
4	00 00	00 00
5	00 00	00 00
6	00 00	00 00
7	00 00	00 00
8	00 00	00 00

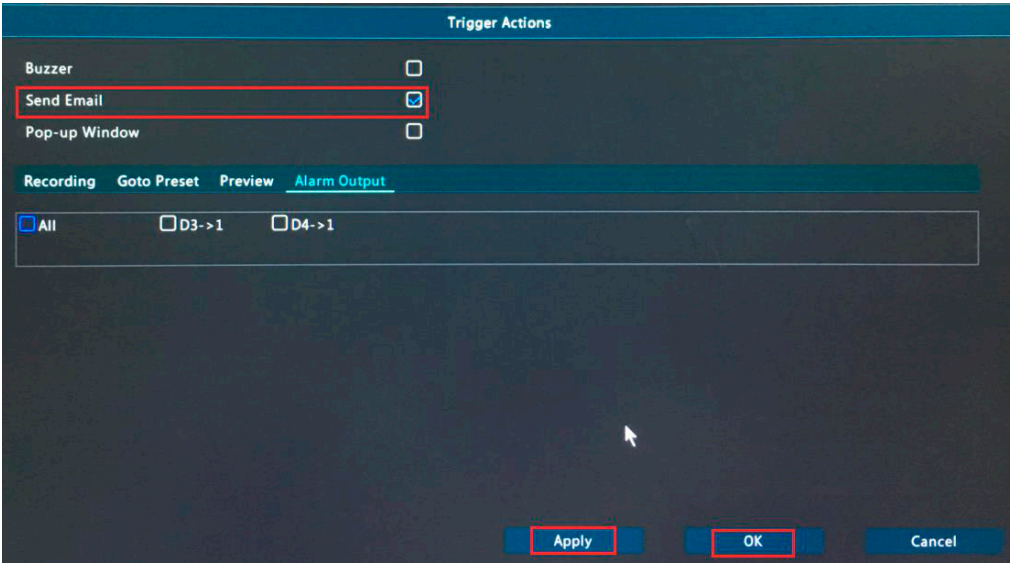
Check in day behind **Copy To** to copy schedule to other day.

2. Click **Alarm**→ **Motion**, select camera and click  behind **Trigger Act**



The 'Alarm' configuration screen is shown. The left sidebar has 'Alarm' selected. The main area is titled 'Motion Detection'. It has a 'Select Camera' dropdown menu set to 'D3(Camera)'. Below it is a video feed of a pool area. To the right of the video feed are 'Trigger Actions' and 'Arming Schedule' sections. The 'Trigger Actions' section has a 'Full Screen' button and a 'Clear All' button. The 'Arming Schedule' section has a 'Sensitivity' slider. At the bottom, there are 'Copy', 'Apply', and 'Exit' buttons.

2. Check in **Send Email** and click **Apply** and **OK**.

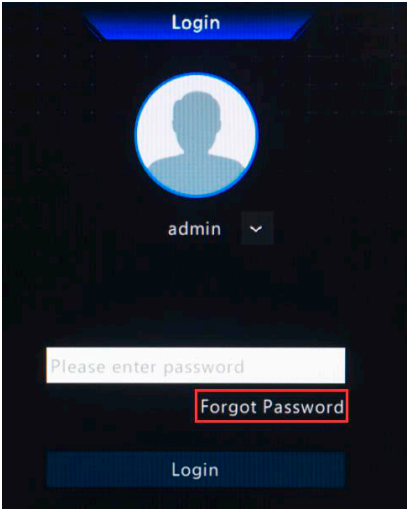


*Tips: You just enabled **Send Email** for the selected camera, please select other cameras and do the same steps to enable **Send Email** for other cameras.*

10

Reset Password

1. Click **Forget Password**



2. Please take a photo of the page and email it to to get security code to reset your password.

Retrieve Password

Serial No.

210235X1A53

Security Code

Please contact technical support for a Security Code.

OK

Back

To get more support or user manual please go to or email us at

